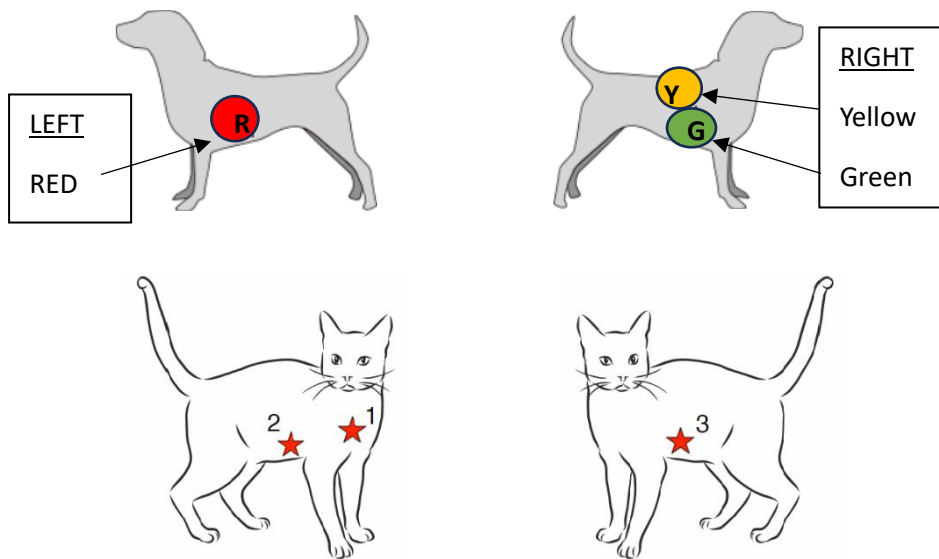


Holter Advice for Owners

0800 999 4333

admin@heartvets.co.uk

- Your pet has been fitted with an ambulatory ECG monitor ('Holter' monitor). The purpose of this monitor is to record your pet's heart rate and rhythm over a prolonged period, at home. This will let us know what their heart is doing at home when they are most relaxed.
- You will be asked to complete a Holter diary, making a note of any collapse episodes, excitement, sleep, exercise etc whilst your pet is wearing the monitor. Also you will need to make a note of when medications are given.
- The Holter monitor has three cables, which are attached to your pet's chest via sticky pads. One pad on the left and two on the right. The cables are colour coded for ease of placement. See pictures below.



- The Holter monitor is held in place with a specially designed vest, held together with Velcro, to keep the vest nice and snug.
- Your pet will need to wear the monitor for 24 hours, 48 hours or 7 days. The cardiologist/ your vet will inform you of how long he/she will need to keep it on.
- Please treat your pet as normal whilst they are wearing the monitor.
- The monitor is 'splash' proof but not waterproof! Please DO NOT allow your pet to go swimming whilst they are wearing the monitor.

Troubleshooting

- If the monitor starts beeping, it usually means either the battery is low, or more commonly when one of the pads or cables have become detached. Do not open the monitor.
- If the cables have detached themselves from the sticky pads, but the pads are still stuck to your pet, please just clip the cables back on to the pads – you will notice a metal clasp, press quite firmly until you hear a 'click'.
- If the sticky pads have fallen off, please replace them using the spares we have provided you. Attach the cables to the sticky pad, peel off the plastic backing and stick on your pet's chest as shown above. Hold in place for a few seconds. Placing on an area of skin with no fur will help them stick.

Removing the Monitor (only applicable if fitted by a HeartVets Cardiologist)

- To remove the Holter, unfasten the Velcro and the vest should fall open.
- Detach the cables from the sticky pads.
- The sticky pads should normally fall off in a day or two. If they don't or are causing your pet annoyance, you can soak the pads in warm soapy water, baby oil or sticky bandage adhesive remover, leave to soak for 10 minutes and they should peel off. Never pull them off if they are very stuck as this may cause some skin irritation.
- Wrap the monitor and cables in the vest, place in a padded envelope and return to a HeartVets.

How to Return the Monitor

You can return the monitor and diary one of two ways, you can either drop the monitor back to one of the clinics we visit in person, letting reception know it is for the HeartVets Team or you can post the monitor back to us in a padded envelope, via special delivery, informing the postal service the monitors value of £1500. Your cardiologist will advise you which address to return the monitor back to.

If the monitor has been fitted by your own vet, you will need to take your pet back to them to have the monitor removed and they will have a pre-paid envelope in which to return the monitor.

Damages

If you are worried your pet will damage the holter monitor and/or accessories, then we do recommend close monitoring and/or Elizabethan collar/t-shirt etc. to try and prevent this. Cats should always be kept indoors whilst wearing the Holter.

With the rental monitors, we recommend opting for our accidental damage cover for peace of mind. This will cover the cost of repair to damage to the monitor, leads and vest caused by an unintentional, unforeseen accident. This will not cover damage caused by allowing your dog to swim with the monitor attached, please make sure your dog is kept in a lead if likely to do so when out for a walk.

The accidental damage cover will also NOT cover loss of the monitor.

If the decision is made to not take out the accidental damage cover, we must make you aware of the cost for replacing the equipment.

If the vest is chewed or severely damaged, we charge £80 for a replacement.

If the cables are chewed or severely damaged, we charge £83 for replacement.

If the Holter was unrepairable or lost, we charge £1620 for a replacement.